

THE MONTGOMERY CONFLICT MEDIATION CENTER

3075 Ridge Pike, Eagleville, PA 19403

presents

Basic Mediation Training

Tuesday May 1, 2012-Thursday May 3, 2012

8:30 AM – 5:30 PM

Mediation Process

Conflict is a part of human interaction. Mediation is a way to help people improve the quality of their communication when in the midst of conflict. Mediators help parties talk together, clarify issues, develop alternatives, and make decisions. The process gives people an opportunity to become more open to another perspective, gain interpersonal understanding and resolve their disputes.

Who should attend?

This introductory workshop is for people from all professional backgrounds. Anyone who needs to intervene in conflicts will benefit from this workshop.

- Managers
- Supervisors
- Attorneys
- Social Workers
- Administrators
- Clergy
- Health Care Workers
- Counselors
- Teachers
- and others

What will you learn?

Participants will learn the basic premises of the transformative approach, mediator moves and strategies, and how to support a constructive conversation for those in conflict.

Workshop format will combine lecture, group discussion and guided practice in role-play situations. Workshop content includes:

- Understanding the experience of conflict
- Transformative Mediation Theory
- Role of the mediator
- Mediator interventions and skills
- Role of empowerment and recognition
- Ethics

What does it cost?

An early bird discounted fee of \$500 will be accepted for registrations paid in full by April 13, 2012. The fee for registrations received thereafter is \$550. Please add \$75 for 22.5 PA C.L.E. credits (21.5 substantive and 1 ethics). Add \$15 if a member of NASW or \$25 if non-member for 22.5 PA Social Work C.E.C's.

The Montgomery Conflict Mediation Center
Eagleville, PA
BASIC MEDIATION TRAINING

Come and learn the basic premises of the transformative approach with Winnie Backlund M.Ed., an experienced mediator, trainer, educator and consultant. She is a Certified Transformative Mediator™ and a Fellow of the Institute for the Study of Conflict Transformation.

Date: May 1 – 3, 2012
 Time: 8:30am-5:30pm
 Location: The Montgomery Conflict Mediation Center, 3075 Ridge Pike, Suite B, Eagleville, PA 19403 (*in the Ida E. Mascaro Building. Office entrance faces Church Rd., lower level.*)

REGISTRATION FORM

Make checks payable to MCMC and mail along with this form to:
 MCMC, 3075 Ridge Pike, Suite B, Eagleville, PA 19403.

Name: _____

Address: _____

Email: _____

Phone (wk): _____ (home/cell): _____

Prof. License #: _____

EARLY BIRD FEE (\$500 if pd in full by April 13, 2012)	
Regular Workshop Fee (\$550)	
C.L.E. (Add \$75 for 21.5 substantive; 1 ethics)	
Social Work (Add \$15 if member; add \$25 if nonmember for 22.5 C.E.C.'s) Co-sponsored by NASW-PA Brandywine Division	
TOTAL ENCLOSED	

REGISTRATION DEADLINE: April 23, 2012

Workshop fees include all training materials. Refreshments are provided. Meals are on your own. Return Check fee: \$25.

Cancellation Policy: We reserve the right to cancel the workshop for insufficient registration and cannot be held responsible for expenses related to reservations for overnight accommodations. Registrants will be

notified of course cancellation by the registration deadline and will receive full refunds. See our website at www.montcommediation.org for more information.